



CUSTOM TRAILER WORKS
A Division of Cubic Designs, Inc.

Limited Trailer Warranty
(As of July 19, 2006)

THIS LIMITED WARRANTY IS ONLY FOR TRAILERS SOLD BY CUSTOM TRAILER WORKS.

1977 State Road 22/54
Waupaca WI, 54981
(800) 242-7061

LIMITED WARRANTY

Custom Trailer Works ("CTW") warrants that each Big Lug Trailer ("Big Lug") operated by the original purchaser under normal use in the Continental United States or Canada will be free from defects in materials and workmanship for three (3) years following the original purchase, subject to the requirements and limitations stated below, which will be strictly applied. If the trailer is rented or used for commercial hauling, this Limited Warranty is null and void.

EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS

Tires, axles, brake components, springs and suspension components, couplers, jacks, castors, mats, batteries, hydraulics and other items purchased and installed by CTW are warranted by their manufacturers and are excluded from this Limited Warranty.

NORMAL USE, NO REPAIRS OR ALTERATIONS

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subjected to negligence, accident, abuse, misuse, neglect or overload or has been repaired or altered without the prior written consent of CTW. Normal wear items, including but not limited to doors, struts, lights, bearings, brakes, brake linings, tires and batteries, will not be replaced due to wear.

TRANSPORTATION COSTS EXCLUDED

Transportation of any trailer to and/or from your dealer or any approved repair facility shall be the responsibility of the trailer owner. CTW shall not be liable for any such costs.

PRIOR WRITTEN CONSENT REQUIRED AND RETURN OF DEFECTIVE PARTS REQUIRED

No reimbursement will be made to any dealer or owner for repairs made without the prior written consent of CTW. Any defective part(s) must be sent by prepaid freight to CTW, in order to qualify for replacement or reimbursement under this Limited Warranty.

OTHER PRODUCTS EXCLUDED

This Limited Warranty applies exclusively to Big Lug trailers manufactured by CTW. Any other products manufactured by CTW are specifically excluded from this warranty.

WARRANTY NOT EXTENDED

Authorized repairs do not extend the term of this limited warranty.

LIMITATIONS

THE SOLE RESPONSIBILITY OF CTW UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND REPLACE PARTS AT THE FACTORY OR, FOR A REASONABLE ALLOWANCE, AT ANOTHER PLACE AND AUTHORIZED IN WRITING BY CTW. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY, ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVENIENCE, LOSS OF TIME, COMMERCIAL LOSS OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE.

DISCLAIMERS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. CTW MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO BIG LUG TRAILERS, WHETHER AS TO THE MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. NO ONE, INCLUDING AN AUTHORIZED CTW DEALER, IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF CTW. ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR INTENDED USE ARE LIMITED TO WARRANTY PERIODS STATED ABOVE, UNLESS ANY APPLICABLE STATE LAW PROVIDES OTHERWISE.



DEALER RESPONSIBILITIES

The CTW dealer is responsible for "dealer prep", which includes checking all cosmetic features and repairing all minor problems without charge to the customer or the manufacturer. The dealer is responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

REQUIRED WARRANTY CLAIM PROCEDURE

1. Within five (5) days after discovering a problem with your Big Lug trailer, return your trailer for inspection to the CTW dealer where the trailer was purchased. Dealers are responsible for fixing minor problems without charge to the customer or the factory.
2. If the dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, your local dealer must send to CTW, by registered letter or fax, a limited warranty claim form, together with all required information, within ten (10) days of your discovery of the defect.
3. CTW will acknowledge such receipt of claim, by registered letter or fax, to the dealer and to the claimant. CTW will respond as soon as possible, but not later than thirty (30) days after receipt of claim.
4. Any defective part(s) must be sent by pre-paid freight to CTW in order to qualify the claimant for replacement or reimbursement under this Limited Warranty. **ANY DEFECTIVE PARTS MUST BE RETURNED TO CTW WITHIN THIRTY (30) DAYS FROM DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT.**
5. CTW will not reimburse any claimant for any adjustment or repair of Big Lug trailers without prior written approval by CTW.
6. CTW reserves the right to refuse to pay unreasonable costs for replacement or repair of defects in Big Lug trailers and may, at its discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

DEALER ACKNOWLEDGMENT

All implied warranties of merchantability and fitness for intended use are limited to warranty periods stated above, unless any applicable state law provides otherwise.

DESIGN CHANGES

CTW reserves the right to make changes in design and changes or improvements upon its equipment without notice or without imposing obligation upon itself to install the same upon its produces theretofore manufactured.

CUSTOM TRAILER WORKS MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY.



By signing this manufacturer's Limited Warranty, THE PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE ABOVE LIMITED WARRANTY, ACCEPTS SAME WITH STATED LIMITATIONS AND AGREES THAT, SHOULD ANY WARRANTY CLAIMS BE MADE BY PURCHASER, PURCHASER WILL FOLLOW THE PROCEDURES AS SET FORTH IN THE APPLICABLE SECTION ABOVE.

WARRANTY ACTIVATION FORM

_____ Dealer Signature	_____ Purchaser Signature	_____ Date
_____ Dealer Name	_____ Company Name	
_____ Date	_____ Purchaser (Print Name)	
_____ Model Purchased	_____ Mailing Address	
_____ VIN of Product	_____ City / State / Zip	
	_____ Phone # / Fax #	
	_____ E-Mail Address	
	_____ Purchase Price	

IMPORTANT: This Warranty Activation Form must be filled out in full in order to activate the 3-Year Limited Warranty. Mail completed form to:

Custom Trailer Works
1977 State Road 22/54
Waupaca, WI 54981
(800) 242-7061
(715) 256-9752 (fax)